

E L E C - O - N E W S

Our offices will be closed on Monday, July 4 in honor of Independence Day. Have a safe and happy holiday!



Extension Requests Automated!

- A. Each qualifying member will be allowed one extension every 6 months, not to exceed 2 extensions per calendar year.
- B. In order to obtain an extension, ***the member will need to make the request over the secure payments line***, which is an automated request system. In the event a member is not capable of completing the request by phone, we will have representatives available to handle such requests.
- C. Extension approvals are based upon credit rating and number of month's credit history. Extensions requested on accounts with a credit rating of 5 or below and a minimum of 12 consecutive months of credit history, will be approved for an extension in accordance with limitations shown above in Item A.
- D. Extensions will not be given on balances less than \$25 or over \$300. Past due balances that are over 30 days past due are not eligible for an extension.
- E. If the account meets all of the qualifications outlined above, we will extend up to 10 days past the cutoff date.

Capital Credits

Since Upshur Rural Electric is a Cooperative, there are rules and regulations that we must comply with. One is that we are a non-profit organization. We cannot make a profit. If there are any monies left over after expenses, they are called margins. Each year the Cooperative allocates the previous year's margins using capital credit factors. These factors, when multiplied by your total billing during 2015 will determine the amount of capital credit assigned to your capital credit account.

The capital credit factors for the year 2015 are as follows:

<u>Type of Service</u>	<u>Factor</u>
Residential	3.761%
Small Commercial	3.821%
Security Lights	6.474%

Capital Credit refunds are normally processed each December.



Right-Of-Way Program

Upshur Rural Electric Cooperative has no control over power outages caused by severe weather; *however*, the frequency and duration of outages can be limited through a vigilant right-of-way clearing program.

Tree trimming, and all phases of right-of-

-way maintenance, are essential to ensuring reliable electric service. This is particularly true in rural areas where trees and other vegetation are more dense. A major portion of electric interruptions are caused by momentary contact between power

lines and tree limbs. Supplying safe and reliable electric service is a top priority, and our right-of-way maintenance program is vital in helping us meet that commitment to our Members. If you are planning to plant any trees, locate the power lines before

any digging. Plant trees far enough away so they will not come in contact with the lines.

Set your account up on

Bank Draft!

It is a safe and simple process! Never worry about another late payment!

Contact our Member Service department or visit our website for more information!

www.urecc.coop

Tree Planting Guide

