

Labor Day

Our offices will be closed on Monday, September 7 in observance of Labor Day. We hope you have a safe and happy holiday!

New After Hours

Kiosk!

The new Kiosk is now ready for you to use 24 hours a day, 7 days a week! It is located to the left of the main entrance. It will accept cash, debit cards, credit cards (Visa or Mastercard) and electronic checks.

New Lobby

Please pardon our dust! We are working on an upgrade of our lobby area. While under construction, members will be redirected to our auditorium area to pay bills or speak to Member Services.

Our SmartHub App Gives You the “POWER” to Manage Your Account!

With SmartHub, the power of data is in your hands through convenient account management and detailed usage information. SmartHub, a mobile and Web app, delivers accurate, timely account information and allows you to make payments in a secure environment with the touch of a button, right from your mobile device or on your PC. The two-way communication available with SmartHub allows you to notify us of updates related to service issues while providing us a way to let you know about special offers, programs, and more.

Web Users:

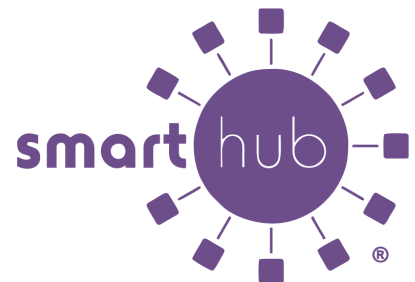
Visit us at www.urecc.smarthub.coop

Mobile Users:

Download the FREE app today for secure account management right at your fingertips!

With SmartHub you can:

- *Check your usage
- *Contact our office
- *View your bill
- *Pay your bill
- *Check our news feed
- *Report an outage
- *Manage your notifications



HIGH BILL SEASON is Upon Us!

With the incredibly hot summer weather we have been having, many URECC members will be receiving larger than normal electric

bills. For those who qualify, special utility assistance programs are available. Thousands of dollars have been designated for distribution

in the URECC service area. Listed below are the utility assistance providers in our service area. Please contact these providers directly

to determine if you qualify for assistance on your electric bill.

Camp County

Community Services of Northeast Texas
Verna Hawkins
200 W. Marshall
Pittsburg TX 75686
903.856.5861

Cass/Morris County

Community Services of Northeast Texas
Laura Dossey
211 N Pinecrest, Suite B
Atlanta TX 75551
903.799.7390

Gregg County

Greater E TX Community Action Program
Pam Hoye
411 N. Fredonia Street, Suite 105
Longview TX 75601
903.758.5674

Harrison County

Tri-County Community Action
Teresa Jones
505 E. Travis Street, Suite 108
Marshall TX 75670
903.934.9892

Marion County

Community Services of Northeast Texas
Deanna House
1115 N. Walcott-B
Jefferson TX 75657
903.665.9198

Ore City Ministerial Alliance

Wedena Oliver
11582 FM 450 N
Harleton TX 75651
903.968.3434
903.777.8685

Smith County

Greater E TX Community Action Program
Tina Anderson
1630 S. Vine Street
Tyler TX 75702
903.592.3828

Upshur County

Tri-County Community Action
Teresa Jones
910 W. Tyler Street
Gilmer TX 75644
903.843.0604

Upshur/Wood County

Aid Bank
Velma Clay
PO Box 833
Gilmer TX 75644
903.238.3583

Angel Network

Wendy Quinn/Patsey Williams
3300 W. Loop 281
Longview TX 75608
903.297.9000
(children under 18 with
medical problems)

New Website

Our new website is up and running. Please go check it out at www.urecc.coop!



Come by our information booth at the exhibit building during the 78th East Texas Yamboree which will be held October 14-17. We will have energy saving tips available, some giveaways, and you may sign up for door prize drawings that will be given away on Saturday!

Come see us!