

September 2016

Upshur Rural Electric
Cooperative

E L E C - O - N E W S

Our SmartHub App Gives You the “POWER” to Manage Your Account!

With SmartHub, the power of data is in your hands through convenient account management and detailed usage information. SmartHub, a mobile and Web app, delivers accurate, timely account information and allows you to make payments in a secure environment with the touch of a button, right from your mobile device or on your PC. Outages can also be reported at the touch of a button saving you the hassle of trying to get through on the phones! The two-way communication available with SmartHub allows you to notify us of updates related to service issues while providing us a way to let you know about special offers, programs, and more.

Web Users:

Visit us at urecc.smarthub.coop

Mobile Users:

Download the FREE app today for secure account management right at your finger tips!

With SmartHub you can:

- *Contact our office
- *Check your usage
- *View your bill(s)
- *Pay your bill
- *Check our news feed
- *Report an outage
- *Manage your notifications
- *Link to our Facebook page



HIGH BILL SEASON is Upon Us!

With the incredibly hot summer weather we have been having, many URECC members will be receiving larger than normal electric bills. Even with thermostats raised to higher settings, air conditioning units are having to work harder just to keep up! For those who qualify, special utility assistance programs are available. Thousands of dollars have been designated for distribution in the URECC service area. For a list of utility assistance providers in our service area go to our website urecc.coop and click on “Residential” then “Member Assistance”. If you don’t have access to a computer, simply call our office and we will be happy to give you the information.

Upcoming Events:

We will have a booth at the **Pioneer Festival** in Pittsburg on September 17th and at the **East Texas Yamboree** in Gilmer on October 20th-22nd.

We will have energy saving tips and information on electrical safety as well as some giveaways!

COME SEE US!

Ask the General Manager

As a means of communicating with our members, we would like to incorporate the “Ask the General Manager” section to our newsletter. Simply submit your question(s) to Mr. Rob Walker, our GM at ask@urecc.com and he will select a question and address it in the following months’ newsletter!



Our offices will be closed on Monday, September 5 in observance of Labor Day.

As always, employees will be on call should the need arise. We hope you have a safe and happy holiday!

Set your account up on

Bank Draft!

It is a safe and simple process! Never worry about another late payment!

Contact our Member Service department or visit our website for more information!



Mr. Rob Walker
General Manager